

ABOUT PMI

and how we can help you

Delivering performance improvement through process management

Since 1984, we have been enabling our clients to improve their business performance by translating their aspirations into tangible actions.

We do this by creating the links between strategy and people's daily work; we call this Performance Improvement through Process Management.



Headquartered in the UK with global capabilities and expertise

- We've worked in over 70 countries and in 10 languages throughout the world
- We operate across all industries & sectors
- Our growth has been through recommendation not incentivised consultants selling services
- Our consultants are all experienced experts

Transform your Goals into Results

Working across all functional areas, with every kind of performance challenge, our 6 specialist practice areas will enable you to improve your business performance through better processes and more engaged people.

⚙️ TRANSFORM YOUR STRATEGY

Generate truly effective strategies at corporate, business unit or functional levels. Be it radical growth, a change of direction or reinvigoration of an established approach, together we develop, deploy and deliver your strategy to take your business to the next level.

📈 TRANSFORM YOUR OPERATIONS

Achieve true excellence in your operations by removing waste and variation to more effectively service your customers. With over 30 years at the cutting edge of process improvement, Lean/Six Sigma and operational transformation, we provide both the means and method to transform how your work, works.

🔍 TRANSFORM YOUR DATA

Realise the potential of data insights in your business. We work with you to bring clarity to the confusion and leverage the true value of your data to understand what your processes, and your customers, are telling you.

🏢 TRANSFORM YOUR ORGANISATION

All organisations must evolve to thrive. By providing stimulus, method and direction, our Organisational Design Practice can help you create the optimal structures and teams to meet your challenges head on.

👥 TRANSFORM YOUR SKILLS & CAPABILITY

Effective change comes from within, building your internal capabilities is critical to sustain change and develop momentum. With one of the largest portfolios of business and process improvement learning content in our sector, we've got the courses you need when and however you need them.

➡️ TRANSFORM YOUR LEARNING

Building on our long heritage of developing and delivering high quality training, we can create and customise learning content in any subject and in all formats. Whether it's developing curricula, creating new content or authoring complex assessments, we can help.

A different kind of improvement - our commitment to you

- Applied:** Complete focus on achieving real results, walking the talk of performance improvement.
- Involved:** Genuinely committed to client success, doing what's right, saying what's needed, seeing it through.
- Equipped:** Expert, experienced, and deeply immersed in our philosophy, methodology and practice.
- Tuned-in:** Hearing what systems, processes, people and customers are saying, gathering and analysing data.
- Enabling:** Beyond training, sharing skills and knowledge, leaving a legacy of capability.



Discover more, visit www.pmi.co.uk or call +44 (0) 1676 522 766

